

MAIN QUESTIONNAIRE

Question 1: What is good about CM and should be preserved.

- The Church, the school & the shop are all exemplary as community facilities. The recreation ground and the hostelrys are great as places of relaxation. There is plenty of good community spirit.
- A village with no close density housing. It includes a shop, post office, 2 pubs, a community hall, church and a friendly atmosphere.
- Its facilities including shop & PO. It's general uncrowded layout. Good community spirit.
- Excellent community atmosphere, rural location, small size & population. Firework display.
- Village character - no streetlights & few pavements. Its size - good community spirit.
- The community spirit makes the village lovely to live in. The lack of streetlights means that the evenings/nights are very quiet!
- Village atmosphere where most people know each other. No streetlights needed in a village.
- True Village: Pub, Clubs, School, Church, Community Spirit, Shop, Village Hall, Rec Ground. No Street Lights.
- Caring village life that all work together. Good school, pubs, church, shop, and recreation field association.
- Footpaths giving access to green fields and woods.
- Limits to housing development should be maintained.
- Older properties in the village.
- The Post Office & Shop, the Pubs & Village Hall.
- Old properties. No street lights
- The environment. Community spirit.
- Countryside Village - keep the present boundaries. The pubs and the shop.
- Good variety of Activity Clubs and Societies.
- No street lighting.
- Good sized Village with Village Shop/Post Office. Many organisations run by residents. Medieval Church, Recreation Ground, Village Hall, Primary School.
- Easy access off B4069. Village has a good variety of house types. It has a lovely old Church, a well-sited large Recreation Ground, and a good Primary School and is well run by its residents.
- Village Community
- The Rec is a good area of Christian Malford as it can be used by all age groups and for a wide range of activities. I also like CM as it is a friendly place to live in.
- CM has quite big areas to play in e.g. the rec and roads surrounding it (if the roads are safe).
- Shop/Post Office, Village amenities such as Fete, Plays, Bonfire Night.
- Excellent facilities: WI, School, Shop, Pubs, Sports, Malford Players, Pre-school Groups - has always been a friendly and caring place.
- Village Shop & Post Office, 2x Pubs, Church, Rec & Village Hall.
- Community spirit within the village. All the annual events such as the Fete & Bonfire Night.
- Community spirit - Fete/Bonfire Night.
- Village amenities - Pubs x2, Shop/PO, School, Village Hall, Church & Rec.
- Sense of community - Rural way of life.
- Village Shop & Pubs.
- Local shop and Public Houses
- The fact that there is a shop, a local pub, a school and a Church which is so important for our village community. Also many local groups and clubs to join.
- The Village Shop - always meeting someone you know. V good ambience.
- V friendly village with many varied organisations catering for different age groups.
- Excellent community spirit
- CM has a good community spirit. It has open feel to the village itself with large expanses of

green fields surrounding, and I feel that these should not be built on. We don't want to just become a suburb of Lyneham or Chippenham.

- The non-existence of street lights on the roads. The village shop and pub.
- Village Shop. Recreation Ground. Village Hall. Pubs
- Village Shop/Post Office Facility.
- That there are few houses.
- The community spirit based on Village Shop/Post Office, Pubs, Village Hall, Playgroup & Sports Pavilion/Recreation Ground.
- The services & facilities are great - we must strive to keep the school, church, shop/post office, pubs, village hall & recreation ground open and active.
- Size & character of CM. Sense of identity, unity & community. Friendly helpful residents. Traditional facilities: Church, Shop, Pub & recreation ground. Wide range of groups/clubs/organisations. Hardworking Parish Council. Parish Newsletter.
- Shop, pub, rec, village hall. Community spirit - if it grows much bigger that could be lost.
- Individual houses and large gardens. Village Hall - Recreational Ground - Village Shop - Church.
- Low density housing. Shop. School. Community spirit.
- A great community spirit. Events / fund raising for all ages. 2 pubs. School. Village shop
- Friendliness and mutual support from all "groups". Shop. Village hall.
- Shop. School. Church. Village hall. Various clubs / fund raising groups.
- The trees. Pavements. Recreation ground. Play area. Fete. School. Everything!
- Village community, shop, pubs, church, clubs & societies. Country village feel, i.e. size and look.
- Low density housing. Community spirit, with everyone looking out for village services (such as school, fete, players, etc.). Independence of village, from potential building splurges that a future government may release on us.
- Village atmosphere and community. Village shop, church.
- Very good sense of village community among all ages
- Friendliness, community spirit. Pubs. Shop.
- New houses
- Community spirit. Clubs/societies. Fete and bonfire night
- Community spirit and support
- The mix of housing and people. Sense of community. The school & life surrounding it. Village shop/PO.
- Sense of community. Well-maintained Village Hall, thriving shop. School, playgroup & rec.
- Village school
- Small country village with many activities centred on the church, shop, school, village hall, pubs and recreation ground.
- Village layout. Mix of people. Size of village
- Size of village and lack of street lighting
- Shop, rec., pub
- Rural environment. No street lights. Hedges. Controlled development. Supportive community
- Friendly place, good community, nice buildings.
- Fetes, barn dances, get-togethers
- School, shop, hall, bus service, lunch club, community spirit, neighbourhood watch.
- Church, school, pub & shop. The various organisations in the village.
- Small size & rural, shop, school, pubs, hall, lunch club, good community with lots of groups and activities. Generally caring community. Active church community.
- The school, the shop, the church, community spirit
- Its rural setting
- Its rural setting
- The shop-must be supported fully, community spirit & various clubs are all very successful, school - is very good & has good parent support, church is well run and churchyard well

- maintained by good supporters
- Village shop & post office
 - The school, playgroup, shop, pubs, church and village hall, the community spirit, the care of the people of the village, the social life and the friendliness
 - The people, shop, pubs and the rural setting
 - "The village feel"
 - Maintain Village atmosphere
 - Existing facilities (shop & pubs) village spirit, bonfire, fete etc
 - Village spirit & functions fete, bonfire etc
 - Rural character, village atmosphere
 - The broad social mix of its inhabitants across a wide age range

Summary:

There is strong support for the maintenance of the current facilities within Christian Malford; namely:

- The Village Shop and Post Office
- The Village School
- The Village Hall
- The Playgroup
- The Church
- The Pavilion and Recreation Ground
- The Rising Sun
- The Mermaid Inn

The loss of any of these facilities would be detrimental to the way of life in Christian Malford and adversely effect the community.

Other pluses to life in Christian Malford are:

- Its people: friendly, helpful with a strong sense of community, a good strong village spirit.
- It's rural setting and character.
- Village events, which unite the community: Annual Fete – Bonfire Night – Barn Dances.
- Thriving Village Clubs and Organisations.
- The village is not too small or too large to become impersonal.
- No street lights.

Question 2: What would you like to see improved in CM?

- The Village Hall could be updated. A welcome pack for new residents.
- Improved car-parking facilities local to the shop. The shop is now very popular and could be enlarged.
- Parking for the shop, if possible. Larger shop & PO on another site maybe.
- Tidy up 'dumping ground' along Lye Common after housing, more people 'caring' for the village - less litter, dog waste etc
- More litterbins. Bins for dog waste. Slower & less 'school run' traffic.
- We like it as it is basically, but perhaps there could be more for teenagers.
- Roads.
- Lyneham Rd speeds of traffic same in Station Rd. Alter Road/Hedge to improve better vision at X-roads. Road surfaces, De-weeding.
- Road surfaces need improvement, verges cut regularly to aid vision at junctions.
- Road surfaces and markings. Speed limits reduced.
- No comment
- Roads. Railway Halt.
- Reduce all speed limits: current 30mph to 20, 40mph to 30. Restrict HGVs on Main Road.
- Availability of low cost housing for first-time buyers.
- Even footpaths. Something to stop lorries, coaches, vans & cars from churning up the grass verges.
- Christian Malford has seen much change in the past 40 years - change in the future should be managed carefully bearing in mind the road network, which is already very busy.
- Future changes should be carried out only if deemed essential. More housing is not required; except for some bungalows for the elderly.
- Traffic calming - illuminated speed signs. Coaches re-directed or moved permanently.
- I think that coaches and other such vehicles are coming through the village at a higher speed than 30, maybe more limit signs should go up.
- I think CM Rec should be improved with better playing equipment for older kids. There should be more places to sit in places e.g. benches around CM
- Road surfaces and verges.
- Off road parking - in certain areas parking on the road causes road wear & hazards for pedestrians.
- Better maintained footpaths, styles and tidy roadside verges.
- More people willing to help run Clubs. Not enough public spirit - same people seem to run the events held.
- Village Hall will require uplift/modification/rebuild in the next 10 years.
- More people prepared to take a lead and accept responsibility within the community rather than the same few.
- Improvement to the environment.
- Some form of traffic calming - better road signs
- Footpaths
- Better access to footpaths and bridleways.
- Development of employment opportunities within the village.
- Possible light industrial units to replace jobs lost in agriculture.
- Some sort of voluntary group register of people who can give up !x hour or 1x afternoon a week to help someone in the village. E.g. Take an aged person to a hospital appointment or visit a lonely person etc. Also road surfaces improved.
- Opportunities for teenagers
- Footpaths
- Footpaths round the village.
- Nothing leaps to mind, but pathways would be good.
- Please can we have a scarecrow weekend like Kington Langley - looks like a laugh.
- Footpaths! Possibly a bit more respect for the Mermaid's standing in the community, the RS

is not the only pub, this seems to get forgotten by some members of CM. The M has supported CM and offered its facilities just as much as the RS. Scarecrow WE.

- The roads because they are in a very bad condition.
- Street Lights. Paths
- Street Lighting, Footpaths.
- Roads.
- Get a café (will benefit from passing trade).
- Road surfaces and paths provided along Station Road.
- More pavements, particularly to school & church. Traffic calming on road from Foxham West End - cars come into the village too fast & the corner of Lye Common & Station Rd is quite obscured. I worry about school children crossing there.
- 30mph on Main Rd. Signs to CM facilities. Walkers lane through CM. Verge maintenance. De-conflict date clashes for CM activities. Calendar of events outside Shop. Better upkeep of footpaths/stiles - CM map. Anti-litter/fly dumping campaigns. Info from PC.
- Roads, traffic calming, recycling bins at the village hall (useful after social events). Dog waste bins.
- Creating a way for 'newcomers' to meet other villagers for if you do not have children of school age there is no contact unless neighbours are friendly! Speed limits on all roads.
- Pavement from the main road through to the Rising Sun.
- Youth facilities.
- A take-away. More music events. More clubs.
- Roads. Road cleaning. Weed killing. Stiles to be improved.
- More pavements. Youth club.
- Speed limit adherence.
- Wider selection of sports facilities at the recreation ground / village hall.
- General tidiness. Some gardens are very good but overall it is let down by unkempt verges. Other villages have impressive large grassed areas on approaches. CM has these too, but they are shabby.
- 1)When someone puts up a notice, they should remove it after the "event".
- 2)Private fireworks parties should end no later than midnight.
- 3)More considerate parking at village shop (white lines?)
- 4)Volunteers to help with jobs at the church - heritage!
- Pavements. Hard area for children to play on skateboards, etc.
- The rec. - roller-blading
- Pavements near school
- Improved bus service would give older children greater independence
- Traffic speed reduction
- Paths to make it safer to walk around the village - especially outside the school and at the main rd junction.
- Less litter
- Safety on the roads for young families and generally for those who walk the village.
- Level of services. Standard of road care. Shop facilities. Transport links. Re-establish railway halt.
- Bus service to Chippenham to run later on Friday & Saturday evenings for teenagers to get back from town.
- Village hall
- Road surfaces. Pavement to school. Bus service.
- A Café
- More get-togethers
- Meeting place for lonely elderly people
- Highways, footpaths in critical areas, maintenance of verges.
- Pavements and more off road parking at shop and school. Persuade more school mums to use bus not cars. Strategy for small businesses. Better communication and integration between different interest/activity groups.
- Roads and paths

- Village hall - more co-operation between interest groups
- It would be good if the 30mph speed limit could be enforced, but I see little change of this
- Pavements made to walk on - not overgrown & sending you into main road
- state of the roads, the proper use of speed limits, the stopping of the huge recycling lorries, more low price housing for the young families that we need for the life of the village
- Enforcement of traffic limits
- Village Hall
- Control of traffic speed on the main road
- A new village hall with more facilities (like Sutton Benger)
- Village hall
- Tidy up scruffy bits
- Pavements - extended and upgraded; signposts - rustic perhaps - to centres of interest. I would like to see strategically placed sign posts indicating whereabouts of village focal points: i.e. church, shop, pubs, village hall and river. They could be located at certain crossroads, forks in roads and could be locally produced - possibly wooden or rustic creations.

Summary:

Safety on village roads is a priority for improvement:

- Footpaths (1)
- Traffic speed
- Vision at junctions.

Residents would like to see improved maintenance of verges, hedges, less litter and dog mess. Improvements would mean a tidier and more attractive village. [Although the District Council allocates us the lengthsman twice a year, they have little time to make any lasting impact on the village environment. Village spring clean days may provide the answer.]

There is some call for a new or improved Village Hall. The current Village Hall has featured strongly as a feature of the Village that is appreciated and should be preserved. The current Village Hall has a finite life; maybe, some thought ought to be given as to its long-term future and the eventual requirement to replace it.

(1) A booklet and map of walks in the Parish boundaries is a possibility.

Question 3: What would you like to see in CM for the under 18s?

- A drop-in might be useful in the Village Hall. But under 18s should be asked first!
- No opinion being an elderly pensioner.
- Don't really know being elderly ourselves, don't know their requirements.
- Use Village Hall for Youth Club, run by the parents of the under 18s and other volunteers.
- A youth club. More things for the 12-16 year age group.
- Perhaps they need to look to themselves and organise their own entertainment than to rely on adult input.
- They grow through this period very quickly & want friends & clubs that Chippenham offers. So nothing in CM BUT a co-ordinated 'transportation' in & back from where they want to go.
- Good transport system to allow them to visit Chippenham for social life and school friends.
- Better and more ranging sports facilities.
- Some kind of Club; either sports or recreational. Scouts, Guides etc
- Clubs & sports facilities
- Something that would encourage them to help themselves and not rely on adult input for entertainment.
- Ask the under 18s.
- N/A
- Children's Club - weekly.
- There is an excellent Recreation Ground already
- Improved bus service. Youth group.
- Maybe a youth club held at the Rec.
- I would like to see more activities for teenagers to do at weekends or holiday breaks.
- Organised events e.g. walks, art, music/bands.
- Evening bus service.
- Some meeting facility, Club.
- Youth Club.
- Some sort of youth activity providing that there is sufficient support and sufficient volunteers to run it. Activities that can not be provided through the young farmers.
- Rec is sufficient - maybe a club at the Rec.
- A Youth Club where all parents are involved on a rota basis, so that it is not used by parents as a 'dumping' club for their youngsters. Held in the Village Hall for 10 to 15 year olds.
- Skate board park.
- More sport facilities.
- Tennis courts - encourage exercise & very sociable.
- Youth Club.
- Youth Club (videos, making things, team games, discos etc). Tuckshop? Safe skate park or something similar, as although it is nice to see the kids playing in the street (as they should be able to) it is a worry with the traffic.
- More youth/sport facilities at the Rec
- Clubs - like archery.
- Gym for sports training with 'coffee bar' community area.
- Paved area for roller blading, scooters and skateboards. Nowhere to do this now - rec parking lot covered in gravel & play at school after hours is prohibited.
- Perhaps resurrect a Youth Club? Provide cheap & easy access to Chippenham Town youth based activities.
- See below they congregate at the rec.
- N/A
- Youth club in village hall (say) twice a week.
- A Youth Club. Less than 16s Table tennis Club.

- Youth club. Pool.
- Youth club.
- Youth club.
- Volunteers to help with jobs at the 13th century church - it's our village heritage. Donations have been very generous, but some time is needed too. Generations before us have made time, can we not too?
- Pavements. Hard area for children to play on skateboards, etc. Cycle tracks. Shelters for bus stops.
- A coffee shop
- Different children have different needs
- Bigger facilities for youngsters - larger playing area, tennis courts, youth club
- Brownies, scouts, etc.
- Busses to continue. Tennis courts. Clubs, scouts, brownies, guides, etc.
- More organised activities.
- More clubs in village + wider range of sports facilities in the sports club in the recreation ground.
- Dance classes, brownies, youth club, cubs
- A club, for example dance
- Youth club or similar. More sports facilities, e.g. tennis court
- A better park for teenagers, but NOT a skate park.
- A café for breakfast or coffee
- Somewhere to meet & socialise. Ask the under-18s themselves.
- Social activities in which they can participate in organising. Sports opportunities
- Strategy to ascertain their needs hopes aspirations and dreams. Explore with them how to achieve ways to help meet those needs.
- Let the kids decide
- Better transport facilities
- Ask the under 18s what they would like and how they plan to achieve this
- It would be good for them to have a youth club or some sort of get together - but who will run it?
- What do they want?
- The age group needs to be consulted as to their ideas
- Club activities in village hall e.g. table tennis, pool
- Improved bus service to Chippenham

Summary:

There is a clear requirement for some sort of organised activities for the young of Christian Malford as access (lack of public transport) makes difficult to utilise, without adult assistance, the facilities in Chippenham and Swindon.

The young need to be actively involved in the process.

The ability to organise anything for the young will depend on recruiting suitable qualified adult 'volunteers'. Without parental participation this will flounder.

[Advice required from WCC Youth Services as to what can be achieved in rural areas.]

Question 4: How could the facilities in the Recreation Ground be enhanced or improved? New sports?

- A 'boules' court could be added (basic one-off cost) or even a bowling green! (more expensive maintenance).
- No opinion due to age and other interests.
- Don't really know being elderly ourselves, don't know their requirements.
- Fitness trail - ropes, jumps etc
- Tennis courts. Fitness trail.
- The recreation ground is OK but perhaps a basketball cum netball net & hardstanding.
- I think it serves the village well.
- No comment
- Tennis court
- More land for other sports. Improved access and car parks.
- Adequate as they are.
- Publish Cricket, Football & games in the Parish News.
- N/A
- Tennis Court.
- Netball, tennis facilities - very male orientated currently!
- Possibly a tennis court and a basket ball hoop above the garage,
- CM should have a gravel area to play basketball etc instead of having to use the car park.
- Larger range for all age groups e.g. open-air 'keep fit' classes in the Summer. More mixed group events.
- Make a tarmac path around the perimeter - useful for pram pushing, running, small children with cycles.
- Basketball, Tennis Court.
- Tennis Courts so a Tennis Club could be created. Encourage the young to play as well as the adults.
- Basketball Court - a hoop at the minimum (not on the car park). Tennis Court. Golf Tee Box.
- Any additional facilities may well require extending the Rec.
- No view
- A smooth tarmac surface for: (1) roller blading (2) knocking bat & balls (3) radio control cars (4) cycling small bikes (5) basketball. Perhaps a tennis court would suffice!!
- Hard surface tennis court.
- Tennis courts
- Tennis
- Driving range for golfers to practice.
- Small putting green, with a practise driving net! That would be good! And maybe yoga or fitness classes to be held in the summer on the playing field. Nice & sunny!
- A basketball hoop on the side of the pavilion. Tennis Court.
- Tennis court, Basket ball court 'metal?' net?
- Area increased to allow all weather surfaces for hockey, basketball, tennis, netball etc ..
- Paved area for roller blading, scooters and skateboards. Nowhere to do this now - rec parking lot covered in gravel & play at school after hours is prohibited.
- Provide basketball/netball court. Perhaps also Tennis Court. Provide mini soccer goalposts (like Sutton Benger playground).
- Tennis court and practice wall, basketball court - perhaps try and keep these together.
- Golf practice driving net and perhaps a green.
- Small sports hall for badminton, squash, etc.
- A boule piste. Tennis court.
- Tennis ? Small pool.

- Bowling.
- Area for tennis or basketball. Maybe more swings.
- Tennis. Boule. Badminton. Bowling. Expensive facilities, especially anything with high maintenance is not practicable, but lower cost sports could be. Interesting to have a round robin of unusual sports such as boule, bowling, croquet, and others.
- (Q2, but d/b is too limited.) We could make better use of the village's position on the River.
- Tennis court. Cricket nets. "Banging wall". Pitch & put. Sand pit. Running track. Annual sports day against SB, KL, etc.
- Pavements. Hard area for children to play on skateboards, etc. Cycle tracks. Basket ball.
- Roller-blading
- Already much improved. "Well done."
- A cyclist trail around the edge of the rec.
- Toilets. Tennis courts. Basket ball net.
- Hard surface tennis court, which could be used for basketball, netball as well.
- Combine village hall & sports facilities in one building.
- More play equipment for children. Toilet facilities
- More swings and benches
- Tennis
- A better park for teenagers, but NOT a skate park.
- Tennis court. Improved playground - current id for up to 8 year-olds only; need something for older ones.
- Tennis court
- Ground extended to permit play area to be moved away from the cricket. Tennis courts, junior ball pitches, bowling green
- Large clock, adult supervision/warden to ensure kids safety and reassurance of parents. Tea/coffee room in the pavilion? Tennis courts, skateboard / roller blade area. "knock about" areas for tennis, cricket, football, etc.
- anything that increases participation across the whole age range
- more accessible lavatories to prevent urinating in the field
- possible hard court for tennis
- Multi Games Area (MUGA) with tennis, 5-a-side basketball etc.
- Resurface entrance road & car park
- Tennis courts
- enclosed combined basketball / tennis court
- More space for a) bonfire b) to allow sports simultaneously c) tennis d) bowls
- Tennis Courts

Summary:

There is much support to develop and enhance the recreational facilities within Christian Malford.

There is significant demand for a tennis court and a basketball court/hoop. There are numerous other suggestions, some of which would be difficult to justify and/or achieve.

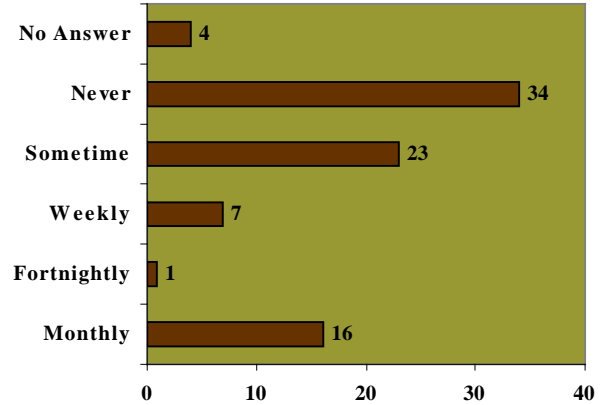
A study is required into the art of the possible and achievable in developing and enhancing the sporting and recreational facilities within Christian Malford. Real estate could be a problem the current Recreation Ground is probably too small to provide additional sporting facilities.

[A study is required: Parish Council? Village School? Pavilion Committee?]

Question 5: If CM ran a regular weekly coffee morning/afternoon tea would you use the facility?

	Responses	Percent
In Favour	59	69%
AM	16	19%
PM	10	12%

Frequency	Responses	Percent
Monthly	16	19%
Fortnightly	1	1%
Weekly	7	8%
Sometime	23	27%
Never	34	40%
No Answer	4	5%



Summary:

There was a reasonable demand to run some sort of Tea/Coffee Morning/Afternoon. Though few said that they would attend regularly. It may be possible to run a less frequent event but on a regular basis - fortnightly? monthly?

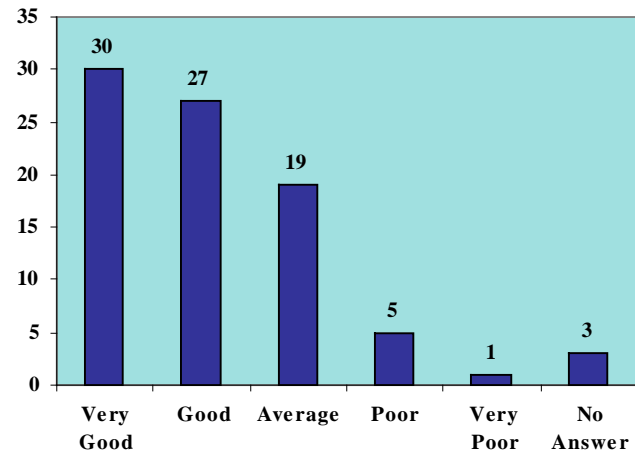
Venue: Village Hall? Who would take this on? Finance? Self-supporting?

[Advice from the Luncheon Club Ladies? Church?]

Question 6: What are your views on the standard of the following services in CM?

Water Supply:

	Responses	Percent
Very Good	30	35%
Good	27	32%
Average	19	22%
Poor	5	6%
Very Poor	1	1%
No Answer	3	4%

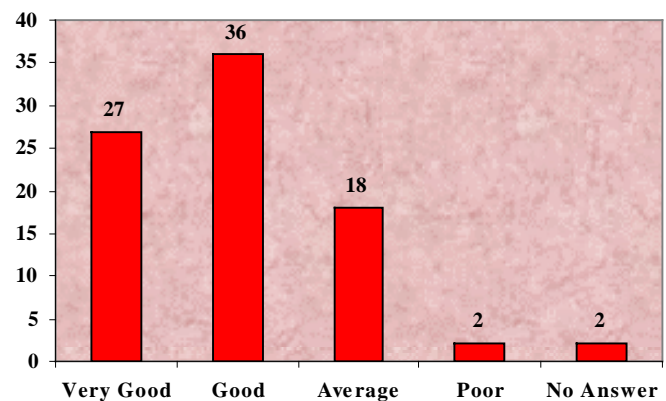


Comments:

- Lack of pressure in the summer.
- Lack of water-pressure in Summer & at peak times.
- Low water pressure
- Water – low pressure
- Water – low pressure in summer
- Water often cloudy
- Low pressure on water mains at times
- Low water pressure
- Sewage system needs updating.
- Low water pressure.
- Water - mains supply is good, but drainage is p**s poor
- Water - low pressure
- Water quality could be better
- With increasing housing, I think the capacity of the water supply will need eventual improvement.

Electricity Supply:

	Responses	Percent
Very Good	27	32%
Good	36	42%
Average	18	21%
Poor	2	2%
No Answer	2	2%

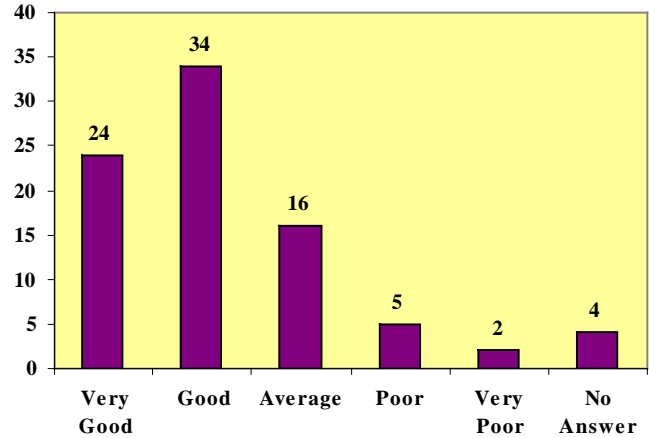


Comments:

- Frequent power cuts in bad weather
- Electricity - erratic
- Frequent power cuts.
- Electricity: Some power failures & low power.
- Would be good to see electricity lines laid under ground

Refuse Collection:

	Responses	Percent
Very Good	24	28%
Good	34	40%
Average	16	19%
Poor	5	6%
Very Poor	2	2%
No Answer	4	5%

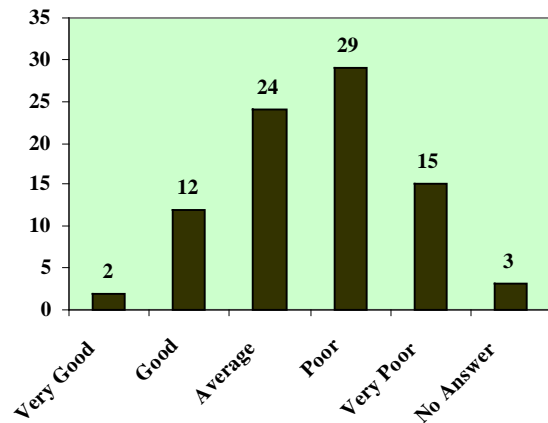


Comments:

- Don't like our bins being dented and left in the street for cars to drive around. Also if they drop litter they should pick it up!!
- Refuse - reliable but messy collection
- Pick it up!
- Refuse – no recycling collection
- New refuse system is a good idea, but hard work. Other ideas could improve it.
- Refuse: Litter is regularly strewn across roads when dustbin lorry has been.
- Refuse - until excellent, but new refuse scheme, if adhered to by County, is crass stupidity.

Roadside Care/Street Cleaning:

	Responses	Percent
Very Good	2	2%
Good	12	14%
Average	24	28%
Poor	29	34%
Very Poor	15	18%
No Answer	3	4%

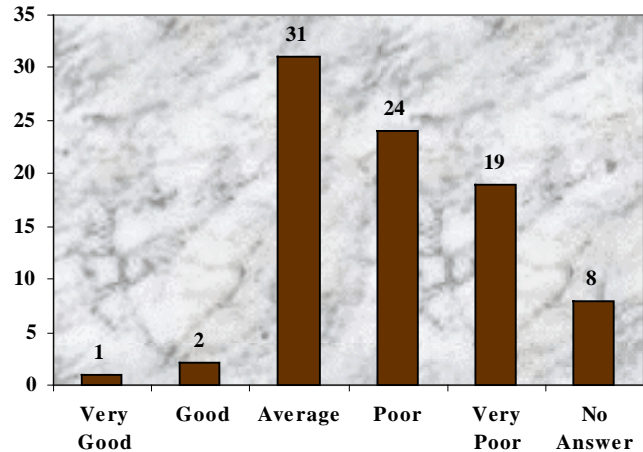


Comments:

- No road/street cleaning or clearance provided in the village.
- Patching with top service is not cost effective or acceptable.
- Quick cover of tarmac in patches is not worthwhile; it needs to be done properly.
- Street cleaning never seen it happen
- Roadside – when my son was thrown from his bike by a hole in the road, the Council measured it and said that it wasn't deep enough to fix
- Roads/Street cleaning: Poor – surface condition very patchy
- Streets never cleaned
- Not enough experience to comment on road care
- Roads muddy and slippery; grass verges very poor
- Roadside cleaning is poor due to blocked & no roadside drains.
- Verges often damaged by coaches, trucks etc. Little gritting even on Main Road.

Winter Weather Service (Snow Clearance):

	Responses	Percent
Very Good	1	1%
Good	2	2%
Average	31	36%
Poor	24	28%
Very Poor	19	22%
No Answer	8	9%

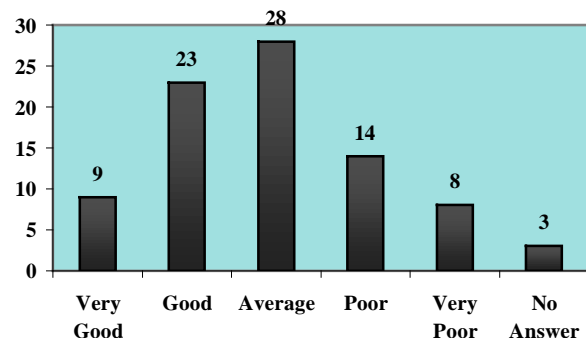


Comments:

- No experience of winter weather service
- Winter - nothing done here.
- Not enough experience to comment on winter weather service
- Winter – is anything done?
- Snow – good gritting on main road
- What snow!
- Winter Weather Service (Snow clearance) very poor in Church Rd & Lime Trees

TV Reception:

	Responses	Percent
Very Good	9	11%
Good	23	27%
Average	28	33%
Poor	14	16%
Very Poor	8	9%
No Answer	3	4%

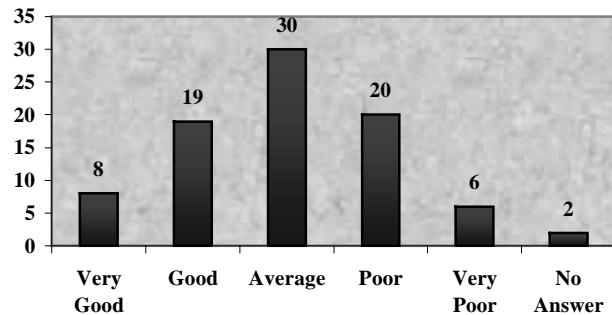


Comments:

- Booster required for good reception.
- Channel 5 is poor.
- Digital TV
- TV better now as using a digibox.
- TV: Analogue Service: Poor - Analogue service.
- TV - channel 5 poor
- TV and radio reception is very poor because it is a poor reception area.
- TV reception NEEDS improving

Radio Reception:

	Responses	Percent
Very Good	8	9%
Good	19	22%
Average	30	35%
Poor	20	24%
Very Poor	6	7%
No Answer	2	2%



Comments:

- FM poor
- Radio – FM very poor
- Radio reception poor: FM service
- Radio - FM is hopeless.
- TV and radio reception is very poor because it is a poor reception area.

Comment:

Water: Majority satisfied – most frequent complaint is of low water pressure especially in the summer. *[Letter from Parish Council to Water Company - what, if any are the plans to upgrade the infrastructure.]*

Electricity: Majority satisfied – most frequent complaint is of frequent power cuts particularly in poor weather. *[Letter from Parish Council to Electricity Company - what, if any are the plans to upgrade the infrastructure.]*

Refuse Collection: Majority satisfied. Much cleaner now we have bins.

Roadside Care/ Street Cleaning: Scruffy, more needs to be done. *[Self help? Spring clean days – Parish Council].* State of rural roads terrible – current work is superficial – not cost effective.

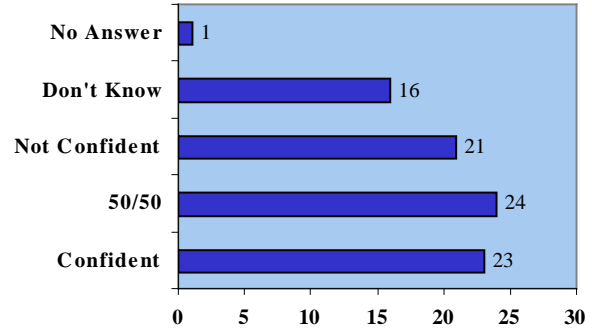
Winter Weather Service: Non-existent on many rural roads – which ones are treated?

TV/Radio Reception: Some problems with Channel 5 and some FM radio stations.

Question 7: Are you confident that the emergency services are able to respond to an incident in CM in sufficient time to make a difference (i.e. save life and/or property)?

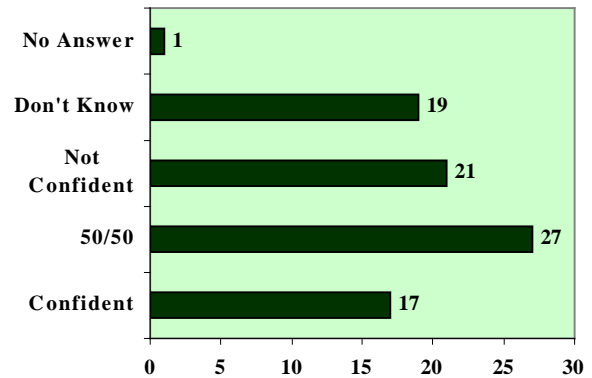
Ambulance:

	Responses	Percent
Confident	23	27%
50/50	24	28%
Not Confident	21	25%
Don't Know	16	19%
No Answer	1	1%



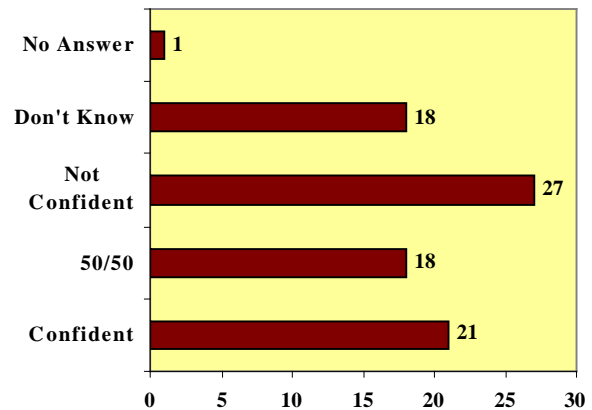
Fire:

	Responses	Percent
Confident	17	20%
50/50	27	32%
Not Confident	21	25%
Don't Know	19	22%
No Answer	1	1%



Police:

	Responses	Percent
Confident	21	25%
50/50	18	21%
Not Confident	27	32%
Don't Know	18	21%
No Answer	1	1%



Comments:

- All emergency services are too far away.
- CM is too far out
- Don't believe that they really care.
- Emergency ambulance seems improbable to me, but don't know. Doubtless they would do their best.
- Geographic position is the cause.

- I'm sure they're good, but I haven't seen any problems - so have no idea.
- Never personally needed them, but? About police
- Not tested their response
- Police: very little visibility, reputedly have 45-min response time to an emergency.
- This is from personal experience - 10 minutes (Ambulance)
- Too far from town for effective response time.
- Would be interested to know what the projected response times are.

Summary:

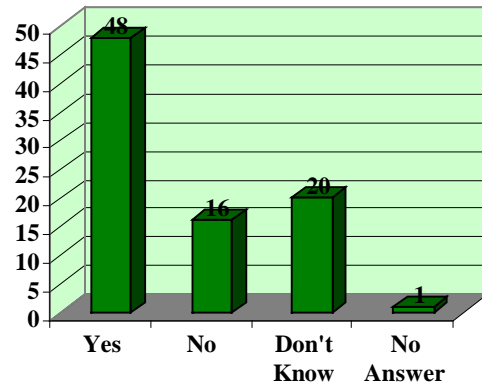
The level of confidence in the capability of the emergency services to make a timely appearance in response to a serious incident in Christian Malford is low. This is not necessarily based on experience but on the relative distance that the village is from the emergency services bases.

The highest confidence is in the Ambulance Service with the lowest confidence being in the Police.

It would be useful to know what the predicted response times are.

Question 8: If mains gas were made available in CM; would you like to be connected?

	Responses	Percent
Yes	48	56%
No	16	19%
Don't Know	20	24%
No Answer	1	1%



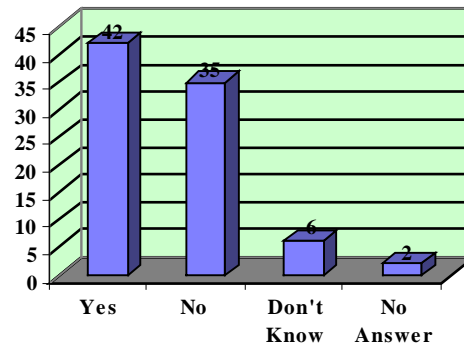
Summary:

There is quite a high level of interest in being connected to the 'gas' mains should it be provided in the village.

[Letter to the gas companies: is their intention of providing mains 'gas' within Christian Malford?]

Question 9: Do you think that CM can accommodate more new housing?

	Responses	Percent
Yes	42	49%
No	35	41%
Don't Know	6	7%
No Answer	2	2%



Summary:

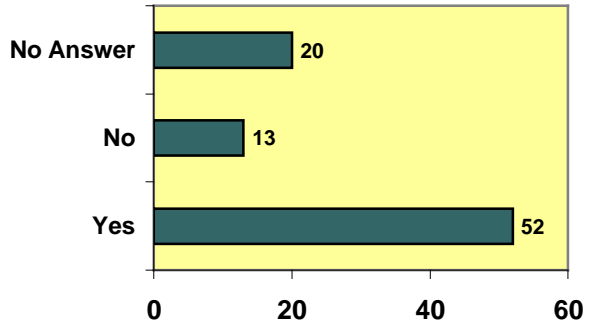
A small majority for those who state that Christian Malford can accommodate some new housing.

This has not been quantified. Any large increase in the housing stock would require improvements to the current infrastructure.

Question 10: What kind of accommodation do you think that Christian Malford needs?

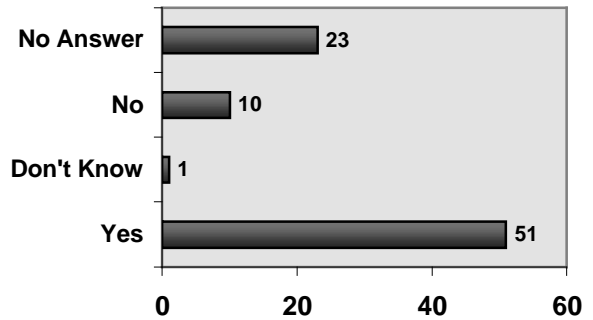
First Time Buyers (Starter Homes):

	Responses	Percent
Yes	52	61%
No	13	15%
No Answer	20	24%



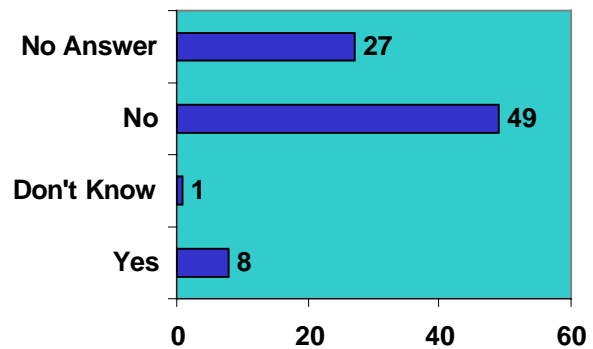
Small Family Homes:

	Responses	Percent
Yes	51	60%
Don't Know	1	1%
No	10	12%
No Answer	23	27%



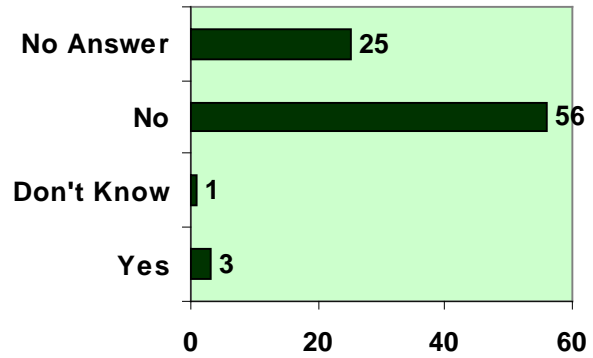
Large Family Homes:

	Responses	Percent
Yes	8	9%
Don't Know	1	1%
No	49	58%
No Answer	27	32%



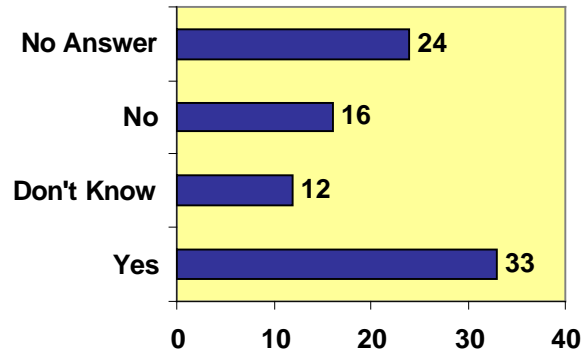
Executive Homes:

	Responses	Percent
Yes	3	4%
Don't Know	1	1%
No	56	66%
No Answer	25	29%



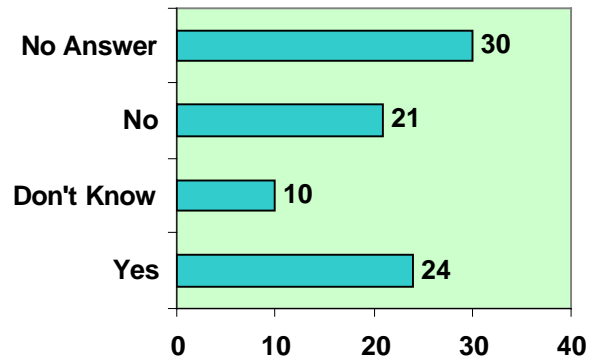
Sheltered Accommodation:

	Responses	Percent
Yes	33	39%
Don't Know	12	14%
No	16	19%
No Answer	24	28%



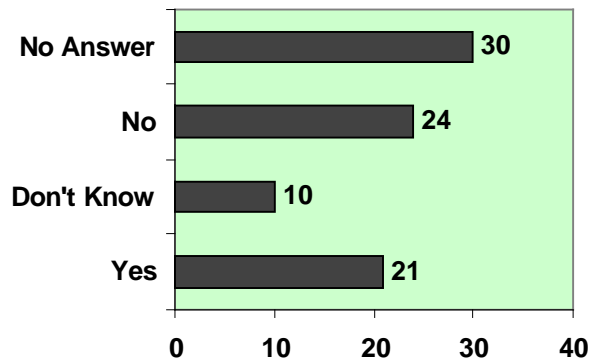
Homes for Disabled People:

	Responses	Percent
Yes	24	28%
Don't Know	10	12%
No	21	25%
No Answer	30	35%



Homes for Single People:

	Responses	Percent
Yes	21	25%
Don't Know	10	12%
No	24	28%
No Answer	30	35%



Comments:

- I don't want it to become an anonymous dormitory for the big towns, which adding ever more "executive" homes brings about. In order to preserve a community, you need the young to be able to be able to buy into the village. Sheltered - need infrastructure
- A mix of houses thereby maintaining the mix in the community
- Any new development needs careful consideration to ensure that it enhances the surrounding area
- Any of these could be useful, but none are necessary.
- As new homes are built anyway without regard for our opinions. If they are built it should be starter homes or houses that are affordable for people on a 'normal' wage. And shouldn't be allowed to be sold to people with the intention of renting.
- Balance needs restoring
- Definitely no more large houses. We need 20-30 age range in the village buying 'starter' homes.
- First time buyers are much more likely to for town/city centre accommodation.
- I believe that the size of the village, as it is, gives the optimum size Vs facilities.
- I think a mix of different types of housing is best in a village
- If CM has to have further development then suggested priority is First Time Buyers, Sheltered Accommodation & Homes for the Disabled.
- Last question ambiguous! Houses are required.
- Luxury apartments for older couples who wish to stay in the village and need plenty of space but don't want a large garden.
- More housing for local young people either single or married.
- New homes are build to a disabled standard.
- No huge estates.
- Housing for first time buyers.
- None
- Not too many - otherwise we would lose the community spirit. Bungalows would be good. With a communal garden.
- Only infilling
- Paths inadequate
- Plenty of people here already
- Re the last question further homes are required but to a limit that does not overwhelm the village.
- School needs more pupils from the village.
- School would have to be enlarged if families moved in. Not enough facilities/shop size for old/disabled.
- Sheltered accommodation and homes for single people are a sound idea but numbers make it impracticable. However large flat/courtyard type accommodation for the elderly.

- Sheltered/disabled - rural location and poor bus service are not compatible.
- Small family homes for next stage up from young couples with no children - keep shop and village shop alive.
- Small homes - especially for retired people.
- For sheltered/disabled homes, we would need appropriate facilities elsewhere in the village
- Small number of low cost housing. Sites limited to in-filling gaps along existing roads, no new roads. Any significant increase in numbers of residences may well require an upgrade in the infrastructure (water/sewage).
- Starter/Small Homes: To help keep locals in the village.
- Large/Exec Homes: Already sufficient qty in CM.
- Sheltered: To cater for older general downsizing.
- Disabled/Single Homes: CM is too far from support services.
- The village would benefit from a wider cross-section of villagers.
- There are already some starter homes opposite Orchard Leaze. A few bungalows for the elderly.
- These villages are so expensive young families cannot afford homes and we need more children
- Unless small affordable housing is available the village will lose its young parents & children. If suitable accommodation for older folk is not provided, housing for young families will not be available until people die.
- We need to provide housing within the price range of children who have lived in CM but have to move to town/city because prices are too prohibitive.
- With an expanding population, particularly families with more than one off-spring, additional small housing will always be needed. Hopefully not densely set. Without this being agreed price inflation will further increase and become more difficult.
- With more space for parking cars off the road.
- With sufficient parking for cars (e.g. In the past four bedroom houses have been allowed with parking for only two cars.
- Within present village boundary.
- Without improved sewage drainage, the village already has too many houses using inadequate drainage.
- Would be good to see a few sheltered homes for older or disabled people in the village

Summary:

A massive majority for Starter/Small Family Homes and a definite 'no' to more Large/Executive homes.

The perceived requirement for Sheltered Accommodation, Homes for the Disabled and Homes for Single People was evenly split. As we are a relatively remote rural community, problems were seen because of the lack of a viable rural transport system that would make access difficult to facilities and services. Possibly not a viable option.

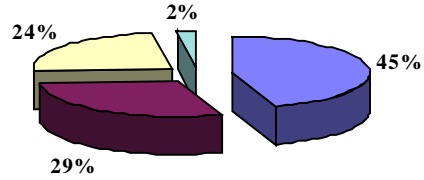
The Community could accept some (not quantified) additional housing but it needs to be affordable (low-cost). Too many additional houses would destroy the character of the village – the current infrastructure is insufficient to support a large rise in the housing stock.

[Liase with the Planners on how they see development in the area over the next 10 years]

Question 11: Do you think that CM would benefit from its own web-site for the dissemination of information?

■ Yes ■ No ■ Don't Know ■ No Answer

	Responses	Percent
Yes	38	45%
No	25	29%
Don't Know	20	24%
No Answer	2	2%



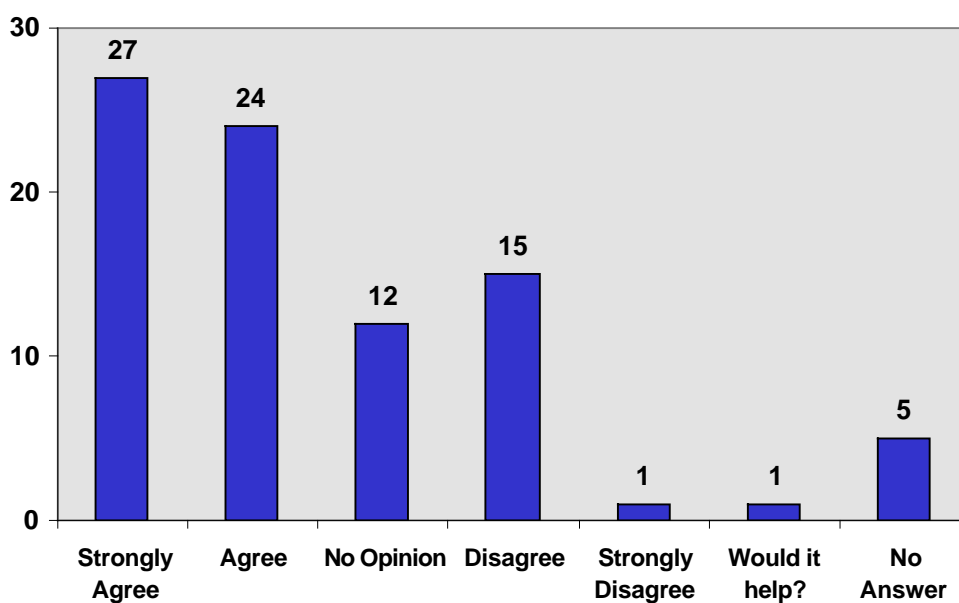
Summary:

Majority were in favour of a Village Website. Joint funding from the Parish Council and Village Plan Steering Group. Website went live 30 Sep 2004.

Question 12: What should be done to improve road safety in CM?

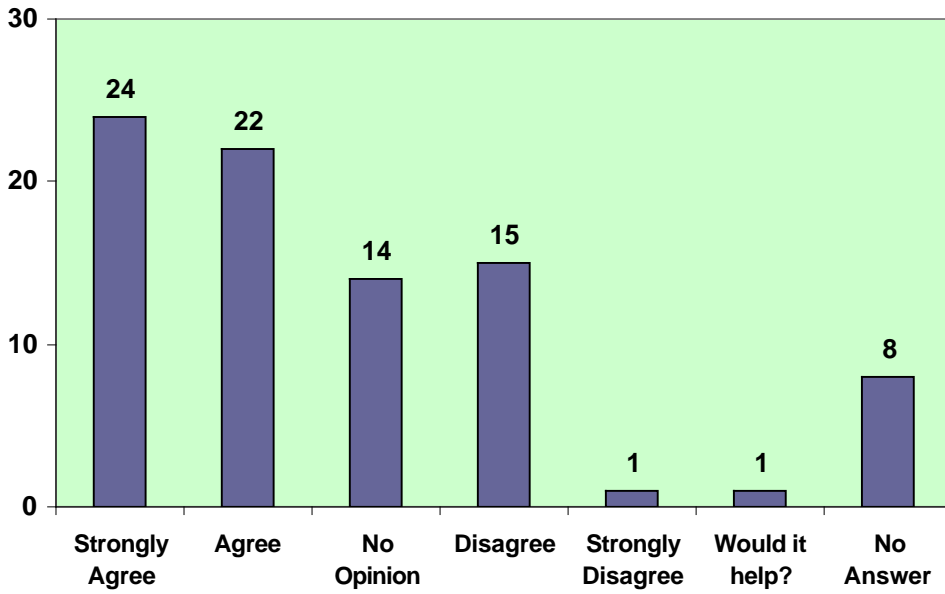
Reduce Speed Limits:

	Responses	Percent
Strongly Agree	27	32%
Agree	24	28%
No Opinion	12	14%
Disagree	15	18%
Strongly Disagree	1	1%
Would it help?	1	1%
No Answer	5	6%



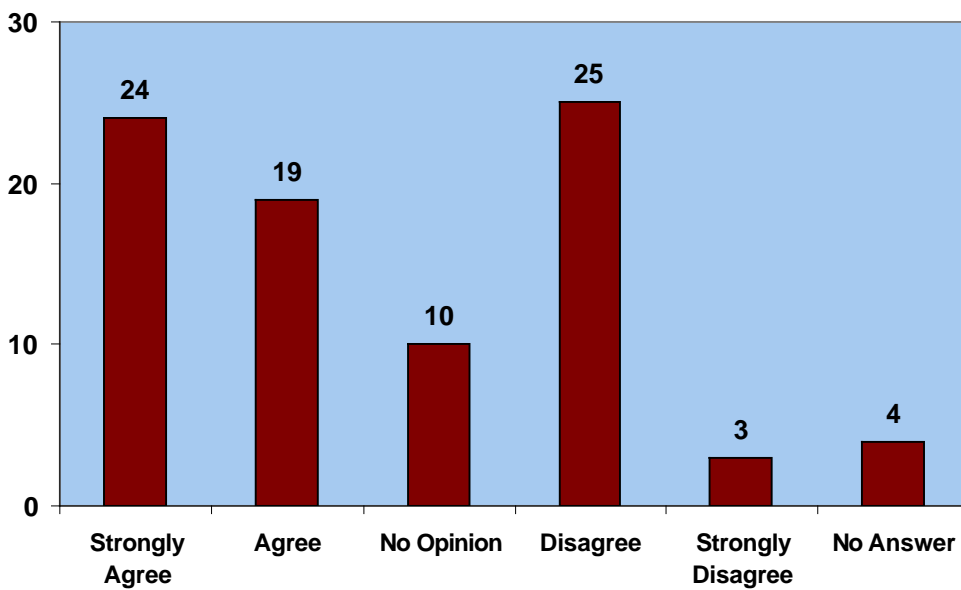
Introduce New Speed Limits:

	Responses	Percent
Strongly Agree	24	28%
Agree	22	26%
No Opinion	14	16%
Disagree	15	18%
Strongly Disagree	1	1%
Would it help?	1	1%
No Answer	8	9%



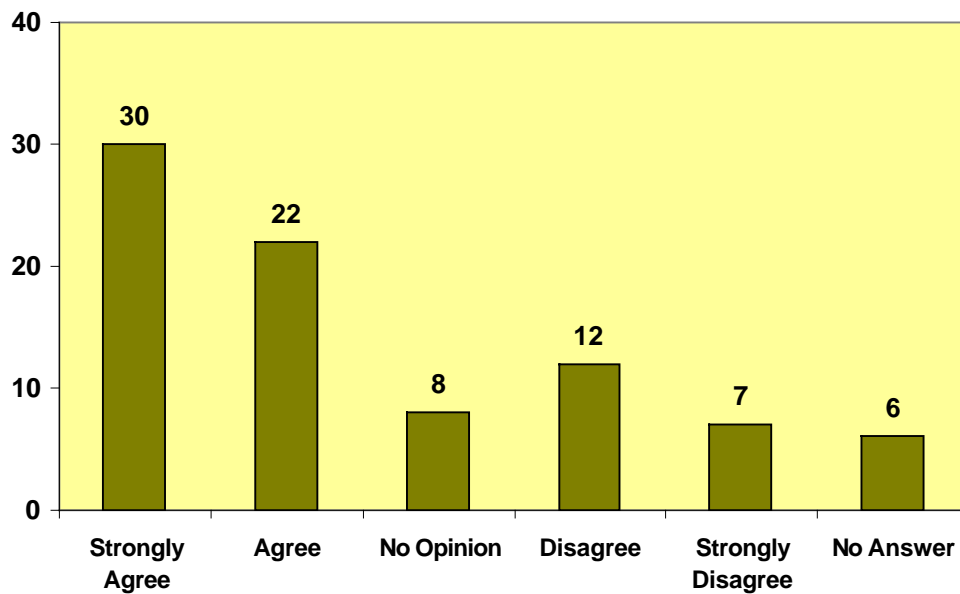
Traffic Calming:

	Responses	Percent
Strongly Agree	24	28%
Agree	19	22%
No Opinion	10	12%
Disagree	25	29%
Strongly Disagree	3	4%
No Answer	4	5%



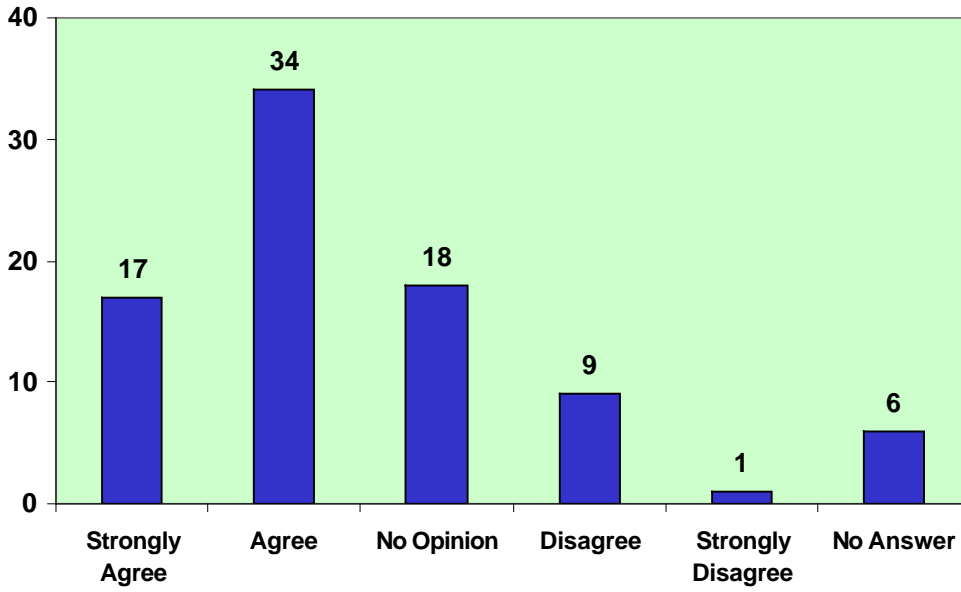
More Pavements:

	Responses	Percent
Strongly Agree	30	35%
Agree	22	26%
No Opinion	8	9%
Disagree	12	14%
Strongly Disagree	7	8%
No Answer	6	7%



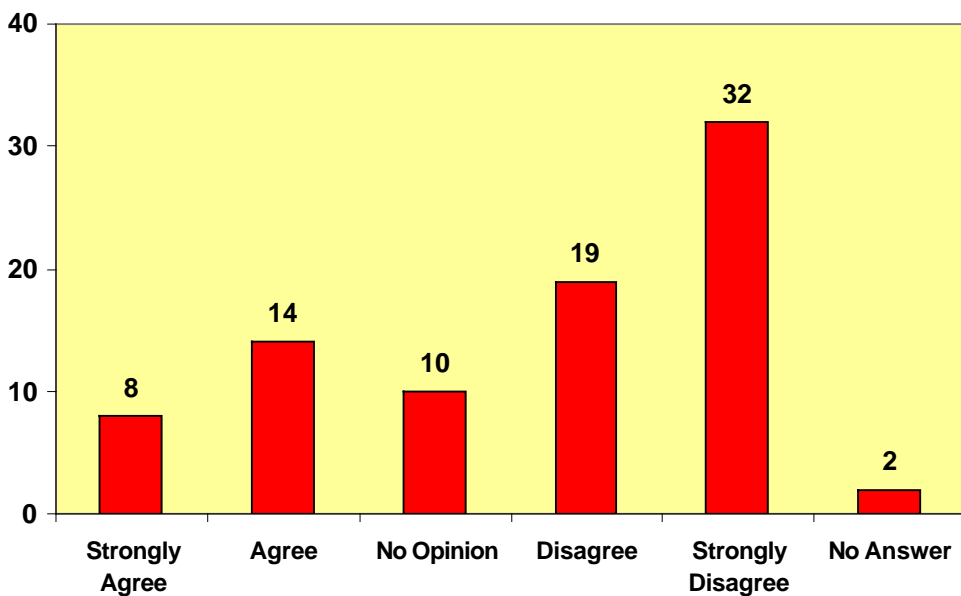
Children at Play Signs:

	Responses	Percent
Strongly Agree	17	20%
Agree	34	40%
No Opinion	18	21%
Disagree	9	11%
Strongly Disagree	1	1%
No Answer	6	7%



Street Lighting:

	Responses	Percent
Strongly Agree	8	9%
Agree	14	16%
No Opinion	10	12%
Disagree	19	22%
Strongly Disagree	32	38%
No Answer	2	2%



Comments:

- 20 mph by School & rec.
- 20MPH limit at all times that the village school is filling or emptying, i.e. 8 to 9 and 3 to 4 on school days.
- T traffic calming specifically at lorries and coaches e.g. old "sleeping police".
- Lighting - I love the night skies around here !!
- 20MPH throughout the village
- A few street lights would be helpful at strategic points.
- A & B impossible to enforce, D not feasible, E where?
- (a) on main road (b) lower limit Church Rd area(d) Station Rd (e) as required (f) Station Rd
- Actual speed & display to drivers would make the biggest improvement.
- Any of these could be useful, a few possibly necessary.
- Children at Play signs - Gardens/Recreation Ground.
- Enforce 30MPH
- Enforce the existing 30mph speed limit. "Pedestrians in Road" signs - older people also at risk as well as children.
- Just need to enforce current limits.
- Lighting - on Station Road
- Main road limit should be 30 not 40.
- Main Road reduce from 40mph to 30mph.
- Much better vision required at X roads from the Green going N to Lye Common.
- No street lights please.
- Enforce existing limits
- Parents should be responsible for their children. Children must learn and not be pampered.
- Street lighting in Church + Station roads only
- Reduce speed limit on Main Road, opposite the School and Rec. An alternative maybe to enforce the current speed limits.
- School run drivers are worst culprits
- School time pressure makes area around the memorial very dangerous
- Speed limits - 20MPH in Station Rd + Church Rd. A 1-way system around the Triangle
- Street lighting - I like being able to see the night sky.
- Speed Limits: On Main Road 30mph throughout.
- Traffic Calming: No room for these.
- More Pavements: Make room for these.
- Street lights would not be appropriate in this village at all.
- Street lights would spoil the village completely.
- Taking width to provide pavements would also provide traffic calming effect
- The main road junction with station road is very dangerous especially when waiting to turn right into station road
- The traffic is heavy at times past my property, lorries too big!
- There is a danger of losing the village character if we add too many suburban touches. Motorists should slow down!
- Top three - particularly main rd, the green and Station rd
- Traffic - along Station Rd
- Pavements - for elderly and mums with toddlers + pushchairs
- Traffic calming (humps) along the throughway to Foxham in the village and to the school.
- Traffic calming - often causes more problems than it cures.
- At Play - In specific areas should be encouraged not to play in the street
- Lighting - "full" lighting would be needed to be effective - we would be like Piccadilly Circus !
- Traffic calming only near the school
- We do not need street lighting. Introduce random speed checks, particularly for coaches and lorries (especially those at 4:30 AM).

Summary:

There was a high level of agreement that speed limits should be reduced in, and around, Christian Malford. Or, at the very least, the current speed limits enforced.
[Speed limits around the village require reviewing – Parish Council/ Highways Dept].

Opinion was split as to the benefits to be achieved by the introduction of specific traffic calming measures.

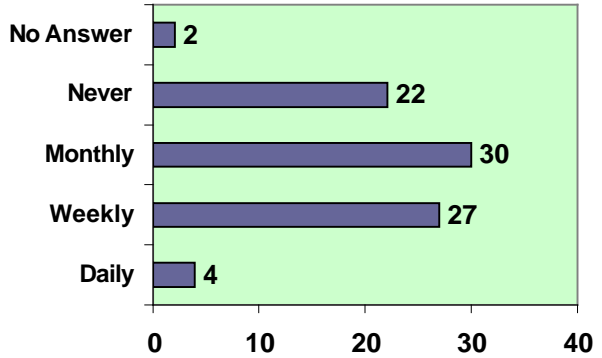
There is agreement that Christian Malford would benefit from additional pavements.
[A review of our requirement is necessary – Parish Council/Highways Dept].

‘Children at Play’ signs would be a benefit sited in the right places.

Very few supported the requirement for street lighting.

Question 13: If the CM Railway Halt was opened for ‘local’ services would you use the train (Please insert a tick or number):

	Responses	Percent
Daily	4	5%
Weekly	27	32%
Monthly	30	35%
Never	22	26%
No Answer	2	2%



Summary:

Although there was support for re-opening Christian Malford Railway Halt. It seems that the number of potential regular users would not make the re-opening financially a viable option.

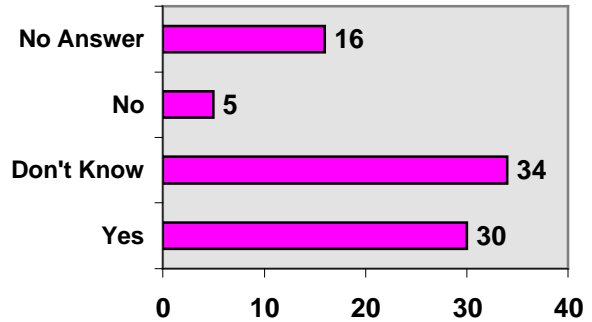
There were rumours that they were considering opening a station in Wootton Bassett – Chippenham would still be closer.

[Worth a letter to Railtrack asking about the development of local railways in North Wiltshire]

Question 14: Would you like to see improvements in the bus service with regards to:

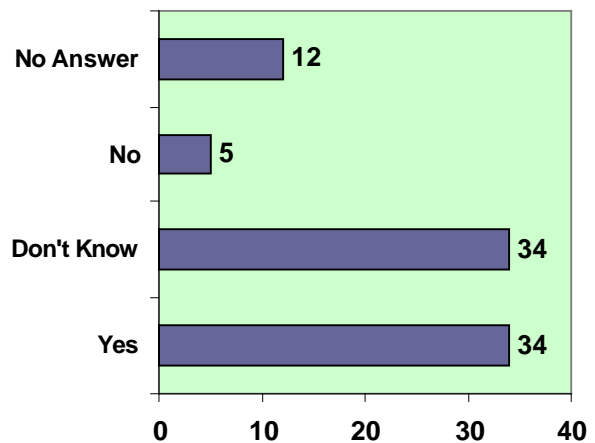
Routes:

	Responses	Percent
Yes	30	35%
Don't Know	34	40%
No	5	6%
No Answer	16	19%



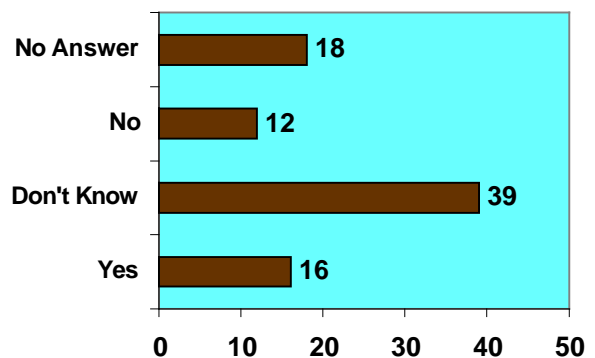
Timetable:

	Responses	Percent
Yes	34	40%
Don't Know	34	40%
No	5	6%
No Answer	12	14%



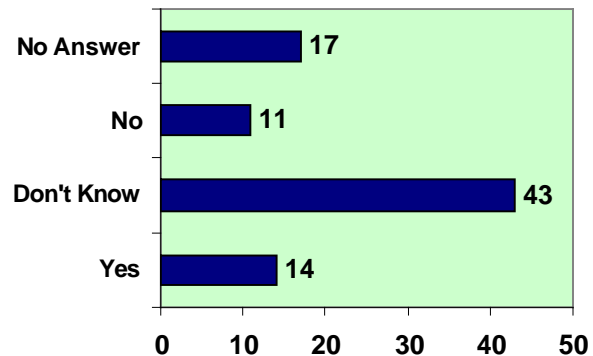
Cost:

	Responses	Percent
Yes	16	19%
Don't Know	39	46%
No	12	14%
No Answer	18	21%



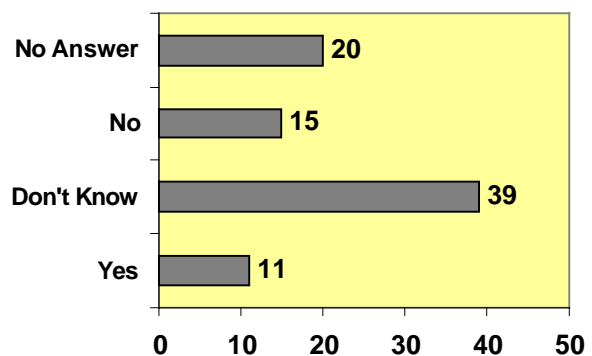
Reliability:

	Responses	Percent
Yes	14	16%
Don't Know	43	51%
No	11	13%
No Answer	17	20%



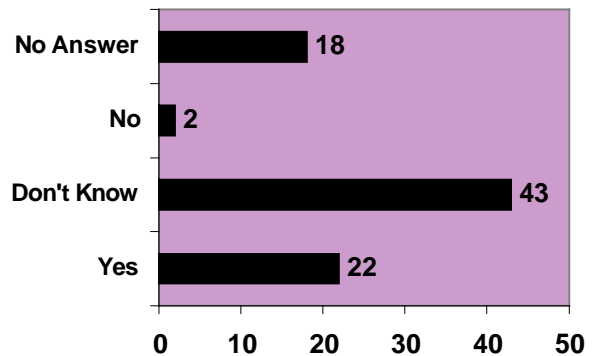
Bus Stop Location:

	Responses	Percent
Yes	11	13%
Don't Know	39	46%
No	15	18%
No Answer	20	24%



Access for those with disabilities:

	Responses	Percent
Yes	22	26%
Don't Know	43	51%
No	2	2%
No Answer	18	21%



Comments:

- A good service to & from Sutton Benger for the surgery would be useful.
- A more regular, cheaper service would allow under 18's to access facilities in Chippenham
- A reliable service getting in and out of Chippenham with at least an hourly service from 8AM to 7PM, would allow access to longer different routes in any case. This has to be the priority. With Swindon as the next priority.
- Access - and pushchairs etc,
- Busses to run later at week-ends
- Costs are reasonable
- Direct route needed - via Somerford is too slow
- Direct to Chippenham & route to Bath
- Do not currently use bus service

- Do not use, am unable to use.
- Don't use buses
- Don't use it so don't know.
- Don't use. Won't use. Unable to comment.
- Evening service needed
- Found the bus service very expensive.
- Hatts service very good but a later service in the evening would be nice.
- Have never used the bus
- Have never used the bus service. Would do once one couldn't drive anymore.
- Haven't been here long enough to know much about bus routes etc.
- I do not use buses or trains. Though I would need to if I ceased driving.
- I do not use the bus service but as I get older it would be a good idea to improve
- I do not use the bus service but it is good to know in an emergency it is there to use and it is an important facility.
- I have never used the bus. I wouldn't use the bus whilst my wife and I can still drive.
- I have only used the bus one time.
- I have to stand in a puddle or on a muddy grass edge to board the bus.
- I'd be more likely to use a bus that takes a direct route, even if that means walking up to the main road.
- Improved links with Sutton Benger are necessary, relevant to the Doctor's surgery and the elderly.
- Maybe use it sometimes
- Not bus users.
- Personally no, but some people depend on the bus.
- Public transport works for everyone, cars only for car drivers (i.e. not always their families)
- Rail: Depending on regularity of services and the occasions I needed to yes I would! But don't know how often without further info.
- Bus: Don't use it so can't comment seems v. reliable from comments I have heard.
- Route to Swindon. Currently would not use it but who knows in the future.
- Swindon. More frequent and week-ends
- The journey at certain times can be very long taking in all the other villages.
- Tradition bus fixed route/times are not viable. Need a 'dial a minibus' service available 18 hrs/day. Would never use unless a totally new scheme (dial a minibus) was introduced.
- Use car now, but will use public transport whenever possible once retired

Summary:

The large number of 'Don't Know' and 'No Answer' is indicative of the resident's knowledge and usage of the local bus services.

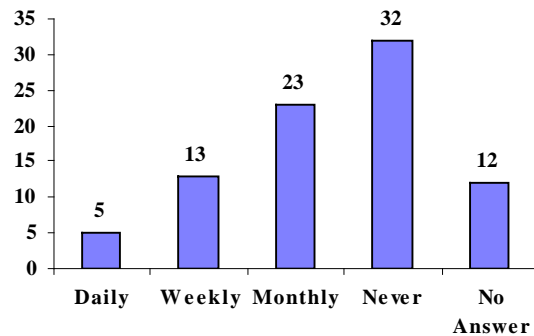
It is difficult to envisage a cost-effective (profitable) bus service that meets the needs of all the people all of the time. Such a service would need massive subsidy.

Local bus routes tend to meander through the countryside – relatively short journeys by car can take considerably longer by bus.

[It would be worth investigating the timetable and in particular the possibility of running some evening and weekend buses].

**Question 15: Given an improved bus service would you use it on a regular basis?
(Please insert a tick or number):**

Frequency	Responses	Percent
Daily	5	6%
Weekly	13	15%
Monthly	23	27%
Never	32	38%
No Answer	12	14%



Summary:

This is a no win situation! There are insufficient users who would use the service regularly enough to make an 'enhanced' service viable. Without subsidies; private sector firms need to see profit – it becomes a question of use it or lose it.